



## **Access Statement For Longnor Wood Caravan & Camping Park**

### **Introduction**

We strive to ensure that all visitors can enjoy the accommodation, facilities and surroundings within our park. Our aim is to help in anyway that we can and if you require any assistance during your stay or whilst planning your visit we will be delighted to assist you. Our current facilities and services offered are:

### **Pre-Arrival**

- We cater for tents, touring caravans, motorhomes and have lodges and static caravans for hire, we also have privately owned lodges and static caravans
- Our website has videos of both the park and the lodges for hire.
- We have a hard copy of our site brochure and can post a copy of our access statement.
- We offer telephone; email, fax and staff always accept type talk calls.

### **Arrival & Car Parking Facilities**

- The reception area has a large tarmac car park to the front with ample space for guests with a disability
- Once registered at reception guests have access to the park via a barrier operated by swipe card (from March 2008)
- All facilities are clearly signposted with green signs with white writing

## **Main Entrance & Reception**

- Access to reception is via a tarmac path which slopes slightly up to the reception door which opens to 88.5cm
- The reception door has a small step 16cm high, the inner door opening to 118cm has a 2cm threshold, while not suitable for wheelchairs staff will be happy to check wheelchair users in under the covered porch area.
- The reception counter is 100cm high with an access door for staff to assist guests with a disability.

## **Public Areas - General (Internal)**

- Tarmac and stone surfaced roads service all parts of the park
- The park is situated in three sloping fields in the lee of a wood, grass areas are mainly flat
- There are benches provided throughout the park

## **Public Areas - WC**

- The park has a centrally located toilet and shower block which is located at one end of the same building as the shop and reception.
- The entrance doors to the toilet blocks are 71cm wide with a small step of 7cm to the ladies and two small separate steps to the gents of 12 and 9 cm respectively.
- All toilets and showers have level entry; some toilets have private washing facilities.
- Toilet doors open to a maximum of 55 cm; one toilet (in the ladies) has an outward opening door which has 84 cm access.

## **Restaurant / Dining Room, Bar & Lounges, Take Away & Cafe**

- N / A

## **Laundry**

- The laundry and shop are accessed via the same door as reception
- There is one of each, front loading washing machine, front loading tumble dryer and a top loading spin dryer 62 cm high.
- The iron and on switch is accessible from the seated or standing position, the ironing board is adjustable.
- The hand wash sink is 89 cm high

## **Shop**

- The laundry and shop are accessed via the same door as reception
- The Shop and reception are combined
- The shop sells, basic groceries, bread, milk, bacon etc along with sweets, ice creams and cold drinks, there is also a selection of walking books and maps.

## **Treatment room/s**

- N / A

## **Leisure Facilities**

- See "Outdoor Facilities"

## **Outdoor Facilities**

- The outdoor facilities are all accessed via one of the site roads onto level entry grass.
- There is a "Pitch & Putt course
- There is a "Boule" court set into the grass with concrete slab surround and a 15cm high retaining kerb.
- There is a "Badminton" court on level grass.
- All equipment for the outdoor facilities is kept in the laundry, all members of staff are happy to fetch equipment for guests with a disability.
- Seating (benches) are provided around the outdoor facilities area.

## **Conference & Meeting Rooms, Banqueting, Clubs, Entertainment**

- N / A

## **Bedrooms**

- N / A

## **Bathroom, Shower-room & WC [Ensuite or Shared]**

- N / A

## **Self-Catering Kitchen**

- N / A

## **Caravans, Holiday Homes & Twin Units**

- Lodges and static caravan holiday homes have two steps up to a long flat decks
- Each has a maximum of two bedrooms accommodating no more than four guests with bathroom/shower, lounge/dinning area plus kitchen. All have there own parking space and a small area of grounds around them.
- We have one static holiday van where dogs are allowed.

## **Touring Facilities (Holiday Parks)**

- We have a small number of pitches on grass for either tents or caravans near the facilities, please request when booking
- There is a campers wash up facility which is accessed via a 15cm step
- We have an equal split of pitches on grass and hard standing with the awning area on either grass or hardcore.
- All parking is on pitch beside your caravan or tent
- Assistance in pitching on arrival is always offered.
- There are numerous water points, a chemical toilet disposal point, dustbin area,

- recycling point and fire points on the park which are no further than 30 meters away from any pitch.
- Pitches are allocated on booking and staff are happy to advise on the location and suitability for your requirements on enquiry.

### **Boats - Narrow Boat, Cruiser & Hotel Boat**

- N / A

### **Attractions (Displays, exhibits, rides etc.)**

- N / A

### **Grounds and Gardens**

- The park is large and spacious with generous size pitches. In addition we have a 4 acre dog walk / recreation field with wonderful views which gently slopes to the bottom of the park

### **Additional Information**

- Mobile telephone coverage is poor except for customers on "Orange" and to a much lesser extent those on "O2".
- A payphone is provided in the lobby area of reception
- The park is serviced by the "Moorlands Traveler" which is a cross between a taxi and a bus for local journeys.

## **Contact Information**

- Address: Newtown, Longnor, Buxton, Derbyshire, SK17 0NG
- Telephone: 01298-83648
- Fax: As Above (As this is the same line please telephone before sending)
- Minicom: N / A
- Email: [info@longnorwood.co.uk](mailto:info@longnorwood.co.uk)
- Website: [www.longnorwood.co.uk](http://www.longnorwood.co.uk)
- Hours of operation: Reception 8am - 9pm, warden outside these times
- Emergency number: Leek Police Station - 01538-83513
- Local carers: Doctors - 01298-84315, Dentist - 01298-71898, Hospital (Buxton) 01298-22293
- Local equipment hire companies: N / A
- Local public transport numbers: Moorland Traveler 01538-386888  
Traveline (Buses) 0871-200-2233
- Local accessible taxi numbers: J S Burgess 01298-84931 / 07977-757455
- St Bartholomew's Church, Longnor 01298-83513

## **Future Plans**

- T B A

Although we have tried to be as accurate as possible and include as much detail as we can in this statement, we are always willing to give information on any aspect of the park. If this statement does not answer your particular question please let us know and we will endeavour to answer your question and amend this statement for future use

**We welcome your feedback to help us continuously improve if you have any comments please phone 01298-83648 or email [info@longnorwood.co.uk](mailto:info@longnorwood.co.uk)**

